



HAUGHTON HALL HOTEL  
& Leisure Club - Shifnal, Shropshire  
[www.haughtonhall.com](http://www.haughtonhall.com)

## WE ARE OPENING SOON

Firstly, we hope that you and your family are well, and we would like to thank you for your continued patience during our temporary closure. As you are aware during this time, we have been available online to answer your enquiries, and to rearrange reservations to future dates when we hope guests will feel comfortable to return.

It's important that you can visit Haughton Hall Hotel safely, so we've been busy adapting new processes to keep you and our colleagues safe. Every precaution will be taken to look after and protect our customers and colleagues, in particular, **social distancing will be maintained** in customer and colleague areas across the Hotel, and there will be regular and enhanced cleaning procedures in public areas and guest bedrooms, as well as stringent hygiene protocols with all necessary sanitising products.

This includes increased sanitisation stations, adopting good social distancing measures with some 2m navigational markers on the floor near the bar area to guide you safely through parts of the building, protective screens at our reception desk and bar counters, contactless payments where possible and a change in our processes to ensure that your journey with us is as contactless and safe as possible.

In order to adequately maintain social distancing requirements, we are asking customers to **contact us with your expected arrival time if checking in to the Hotel**, so that we can limit the number of customers at our front desk at any one time. Whilst you are more than welcome in the Hotel, please try and limit groups to meet the latest government guidelines, and remember that we may be offering a limited service initially for our food and beverage areas and that the leisure facilities will remain closed.

Finally, if you become unwell or have displayed any of the signs of Coronavirus please help us to keep our working environment safe and stay at home and call us if you need to amend your reservation instead.

To find out the full extent of how we intend to operate and make your visit to us as safe as possible, giving you peace of mind, please visit our [website](#) for further information.

Please be assured we are doing all we can to ensure the safety of our customers and colleagues at this time and we look forward to welcoming you back to Haughton Hall.

